

Media Contact:
Derrick Walker
911 Communications Director
911 Communications Center
Derrick.Walker@DurangoGov.org

Durango City Hall
949 E. 2nd Avenue
Durango, CO 81301
Dispatch - (970) 385-2900
Emergencies - 911
DurangoGov.org/911Comms

Follow us:
[Facebook.com/CityofDurango](https://www.facebook.com/CityofDurango)
[Twitter.com/CityofDurango](https://twitter.com/CityofDurango)



FOR IMMEDIATE RELEASE, MAY 18, 2022

NEWS RELEASE

Sign up for the 911 Communications Center RapidSOS program

Durango, CO: Residents can now sign up to take part in the Durango-La Plata Emergency Communications Center's new emergency response system RapidSOS.

The RapidSOS program, which went live March 9, allows 911 dispatchers to locate a caller immediately and usually within 15 feet or less of their location.

"Seconds matter in our line of work," Derrick Walker, 911 Communications Director said. "We are now able to reduce seconds, and sometimes minutes, off our response times. Ultimately, improving response time and saving lives," Walker said.

To Sign up for RapidSOS go to the city of Durango's website, select 911 communications under departments in the government tab, and follow onto to the RapidSOS page from the options on the left. [Or click here.](#)

Over 4,800 Emergency Communications Centers worldwide are utilizing RapidSOS to enhance the data provided to first responders when you call 911 from a mobile device. The technology most 911 call centers rely on today was developed nearly 50 years ago and requires a cellular caller to stay on the line for at least 30 seconds before a general location could be determined.

###